

Roll No.

Total Pages : 02

MMS/M-17

13533

ORGANISATIONAL BEHAVIOUR

CP-207

Time : Three Hours]

[Maximum Marks : 70

Note : Attempt any *eight* questions from Part A of 5 marks each and any *three* questions from Part B of 10 marks each.

Part A

(Short Answer Type Questions)

1. Define OB with the help of behaviourist framework.
2. What is the role of environment in shaping the personality of a person ?
3. What are the basic principles of learning ?
4. Social perception and impression management.
5. What is the impact of employee recognition on work behaviour of an employee ?
6. Define the concepts of group and team.
7. What are the different styles of leadership ?

(2-51/2) L-13533

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8. What is the role of organisational culture in organisational effectiveness ?
9. 'Change or die', discuss the role of change management in the light of the statement.
10. What are the various forms of stress and also discuss their causes.

Part B

(Long Answer Type Questions)

11. "Organisational behaviour represents interaction among individuals, groups and the organisations." Elucidate the statement.
12. Are leadership and management different from one another ? What is Fiedler's model of leadership ? Explain its implications in O.B.
13. What is the nature of perception ? Explain basic principles of perception and their implications in O.B.
14. What is the process of communication ? Explain the role of interpersonal feedback as a control measure in work behaviour.
15. Define organisational culture. Discuss the relevance of organisational culture in increasing the output of people working there.

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2

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