

Roll No. ....

Total Pages : 2

CMBS/D-19

13651

## MANAGEMENT OF INDUSTRIAL RELATIONS

Paper-HRM-303

Time Allowed : 3 Hours]

[Maximum Marks : 70

**Note:** Attempt six questions in all, however question number one is compulsory.

1. Short answer type questions of four marks each.

(i) Define 'Industrial Relations.' What is the significance of healthy industrial relations in an organisations?

(ii) What is the difference between industrial disputes and industrial conflicts?

(iii) Define 'Trade union' under the Trade Union Act, 1926.

(iv) What are the principles of collective bargaining?

(v) Define the concept of industrial democracy and its scope in an organisation.  $5 \times 4 = 20$

2. Explain in brief Dunlop's and Marxist perspectives of Industrial relations. 10

13651/K/604/650

P. T. O.

3. Discuss key measures of prevention and settlement of industrial disputes. 10

4. What are the major problems faced by trade unions these days? Suggest some measures to resolve these problems. 10

5. What are the causes of industrial indiscipline? Explain various approaches to deal with indiscipline activities in an organisation. 10

6. Explain the concept of employee grievance and procedure to deal with grievance. 10

7. Write a detailed note on worker's participation practices. 10

8. Explain the structure of ILO and it's role in maintaining healthy industrial relations. 10

9. What are the contemporary issues and recent trends in industrial relations in India. 10

http://www.kuonline.in

Whatsapp @ 9300930012

Send your old paper & get 10/-

अपने पुराने पेपर्स भेजें और 10 रुपये पायें,

Paytm or Google Pay से

13651/K/604/650

2