

Roll No.

Printed Pages : 2

13105

MMS/M12

HRM AND INTERVENTION STRATEGIES

Paper-HRM-404

Time allowed : 3 hours

[Maximum marks : 70]

Note : Attempt five questions. Question No. 1 is compulsory. All questions carry equal marks.

1. (a) What are OD skills ?
(b) Discuss diagnosing the system, its subunits and processes.
(c) What are socio-technical systems ?
(d) What are OD competencies.
(e) What is teamwork ?
(f) What team-building activities aim at ?
(g) What are phases of a OD program ?
2. What are major techniques of planned change ?
3. "Organization Development is a process that focuses on Organizational Culture, Processes, and Structure, utilizing a Total System Perspective". Illustrate and discuss any two approaches to problem diagnosis.

(2)

4. Discuss different steps in Organization Development.
5. Discuss in detail the techniques of organization development.
6. What do you think about the ethics of Organization Development profession ?
7. Describe the role of internal and external consultants in Organization Development.
8. Explain the future of organization development.