

Roll No.

Total Pages : 3

MBA/M-15

13144

MANAGEMENT OF INDUSTRIAL RELATIONS

Paper--MBA-HR-201

Time Allowed : 3 Hours]

[Maximum Marks : 80

Note : Attempt **five** questions in all, selecting at least **one** question from each Unit. Question No. **1** is compulsory.

Compulsory Question

1. Short answer type questions and each question carries **four** marks :
 - (a) What is the need and significance of Healthy Industrial relations in an Organisation?
 - (b) Define Technology. What is the impact of technology on I.R.?
 - (c) Explain the role and significance of Trade Unions in India's Economic development during post-liberalisation period.
 - (d) What is the role of Collective bargaining in Management of Industrial relations?
 - (e) Write a short note on Ethical issues in Industrial relations.

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UNIT-I

2. Define Industrial relations. Explain various approaches and perspectives of Industrial relations.
3. What is the relevance of Dunlop model of I.R. ? What are the roles played by the actors of I.R. in maintaining Healthy Economy?

UNIT-II

4. What are the recommendations of Ind National Labour Commission for Labour Administration? Why Government has failed to implement any of major recommendations?
5. Critically examine the impact of I.L.O. on Indian Labour Legislation.

UNIT-III

6. Define 'Trade Union' under Trade Union Act, 1926. Also discuss the functions of trade union in maintaining healthy industrial relations.
7. What are the main issues regarding recognition as well as leadership of Trade Unions in India? Also explain the future directions of Trade Unions Movement in India.

UNIT-IV

8. What are the objectives of Discipline and Grievance Management in an Industry? Explain the procedure of effective discipline action.
9. Explain various schemes of Worker's Participation in India. What do you suggest to improve those schemes?