

Roll No.

Total Pages : 02

MMS/M-20

13032

HUMAN RESOURCE MANAGEMENT

MBA-206

Time : Three Hours]

[Maximum Marks : 70

Note : Attempt *Six* questions in all, however Q. No. **1** is compulsory.

(Compulsory Question)

1. (a) Briefly describe the functions of human resource management.
(b) Write the process of human resource planning.
(c) How can make trainings effective ?
(d) Which factors determine employee compensation ?
(e) Explain ethical issues in human resource management.
2. Discuss the human resource management challenges in a changing business environment.
3. Define Job Analysis. Describe the process of Job Analysis.
4. What are the uses of performance appraisal data ? Discuss the common mistakes made by managers in appraising performance of employees.

5. Discuss various gain sharing plans.
6. Define Industrial Relations. Explain various approaches to industrial relations.
7. Write short notes on the following :
 - (a) Induction
 - (b) Job Evaluation.
8. Discuss the role of trade unions in industry.
9. Write short notes on the following :
 - (a) Grievance management
 - (b) Statutory measures for occupational health.