

Roll No.

Total Pages : 2

CMMS/D-18

13498

MANAGEMENT OF INDUSTRIAL RELATIONS

Paper : HRM-301

Time : Three Hours]

[Maximum Marks : 70

Note : Attempt any *eight* questions from Part A and any *three* questions from Part B.

PART-A

1. Define industrial relations. Also discuss the essential conditions of sound industrial relations.
2. How does globalisation and competitive pressures affect industrial relations ?
3. What is the role of employees and their union in maintaining healthy industrial relations in an organisation ?
4. What is the difference between strike and lock out ? How do strikes and lock outs affect industrial relations ?
5. What is the objective of workers' participation ?
6. Define "industrial dispute" under the Industrial Dispute Act, 1947.
7. Suggest some guidelines for handling grievances.

8. How does technological change affects industrial relations ?
9. What is the future of trade unions in India ?
10. Write a brief note on future directions in industrial relations.
(5×8=40)

PART-B

11. Explain the nature of IR tracing out the evaluation of industrial relations in India till post globalisation period.
 12. What are the main actors of industrial relations ? Explain the role of government in shaping healthy industrial relations.
 13. Explain discipline and grievance management strategies adopted by organisations.
 14. What are the prerequisites of successful collective bargaining ? Explain in the process of collective bargaining.
 15. Critically examine the influence of ILO on Indian Labour Legislation.
(10×3=30)
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