

16/05/2019

Roll No.

Total Pages : 2

OMMS/M-19

13052

PERFORMANCE MANAGEMENT AND MANAGERIAL
EFFECTIVENESS

Paper : HRM-406

Time : Three Hours]

[Maximum Marks : 70

PART-A

Note : Attempt any *eight* questions, each carries 5 marks.

1. Explain the approaches to measuring performance.
2. Discuss objectives and need for reward system.
3. Describe self appraisal.
4. Elaborate Balanced scorecard.
5. Discuss the objectives and process of Career development.
6. Describe job challenges.
7. Explain knowledge management.
8. Elaborate managerial effectiveness.
9. Describe linkages of PM with strategic planning.
10. Explain the process for gathering performance information.

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PART-B

Note : Attempt any *three* questions, each carries 10 marks

- 11.** Define performance appraisal. Illustrate its importance and process.
 - 12.** Write a note on: BARS and foster creativity.
 - 13.** Illustrate various techniques used for measuring performance appraisal.
 - 14.** Elaborate the management criteria for measuring managerial effectiveness.
 - 15.** Write a note on: strategic planning and managerial styles.
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