

Roll No. *MBA-I*

Total Pages : 2

MBA/M-16

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MGT. CONCEPTS AND
ORGANISATIONAL BEHAVIOUR
Paper : MBAD-101

Time : Three Hours]

[Maximum Marks : 80

Note : Attempt *five* questions in all. Question No. 1 is compulsory.
Select *one* question from each unit.

Compulsory Question

1. Short answer type questions.
 - (a) Nature and purpose of Planning in Management.
 - (b) Group think and Group shift.
 - (c) Consequences of Work stress.
 - (d) Define Motivation.
 - (e) Concept of Organising and Staffing.

UNIT-I

2. Write the contribution of Henry Fayol in the development of Management Science.
3. What is Staffing ? List and evaluate external factors affecting staffing related to other managerial functions and activities.

UNIT-II

4. What do you mean by Social responsibility of business ? Give an example of an organisation with which you are familiar about its role of discharging social responsibility.

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5. What is 'two factor theory' of Motivation ? How is it applicable to Management practice ?

UNIT-III

6. Identify the various Leadership styles. Does leadership make any difference to the effectiveness in the globalised business era ?
7. Explain Three levels of organisational culture. What managers can do to develop a Global organisational culture ?

UNIT-IV

8. Why is Organisational development necessary ? What are the basic assumptions with which an OD consultant begins an OD programme in an organisation ?
9. What are the causes of Work stress ? Suggest some preventive measures to work stress.
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